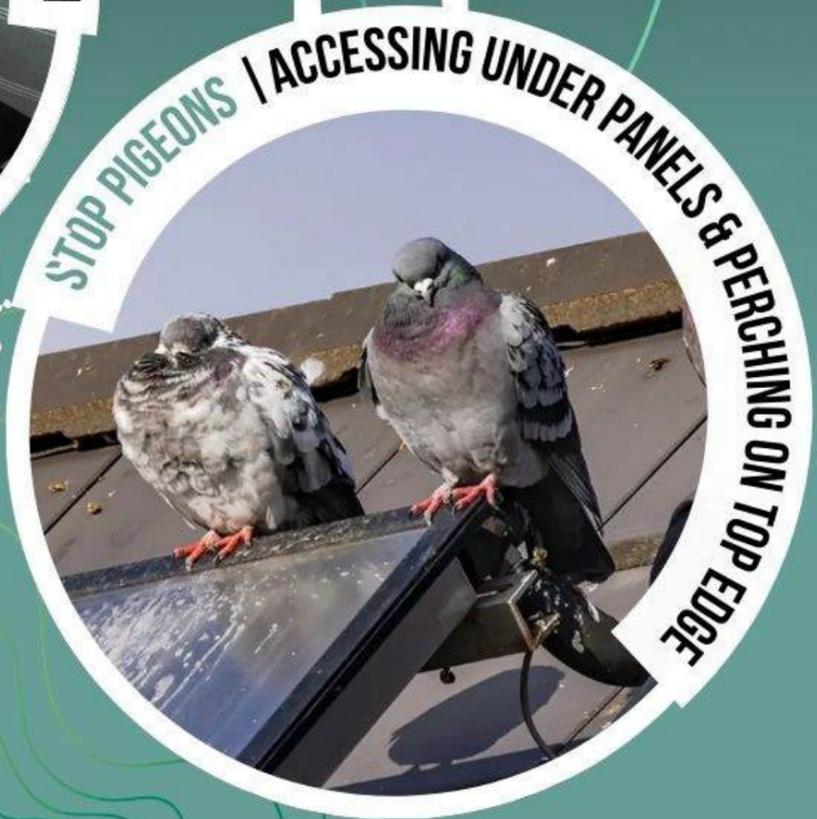
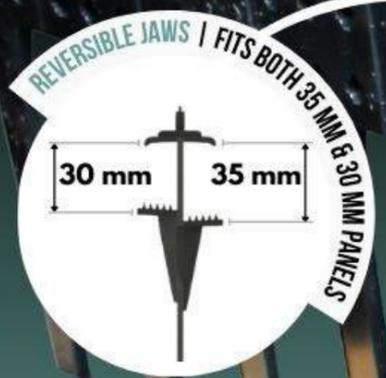


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**DEFENDER<sup>®</sup>**  
**BIRD SPIKES**  
MANUFACTURED IN DEVON UK



THE DEFENDER **JAWS<sup>®</sup>**  
SOLAR PANEL BIRD EXCLUDER

**PATENT PENDING**

**NO CLIPS | NO GLUE | HALVES INSTALL TIME**  
see pages 5 & 6



# CONTACT US

We are one of the last remaining independent, family run companies. This is the best way to reach us for anything you need. Whether you have a quick question, need expert advice, or just want to chat through your options, we're here to help. Our small friendly team genuinely cares, so drop us a message — we'll get back to you as soon as we can.



Call us Monday - Friday 9am - 5pm

**01626 835055**



Message us for orders, site photos, or product advice.

**07300 240435**



Email us anytime for orders, questions, or advice.

**trade@jonesandson.co.uk**



Chat with us anytime on socials and follow along and join the journey.



## NEW ACCOUNT

### Let's get your account open!

If you'd like to work with us and start using our UK made Defender® Bird Spikes, simply scan the code and share a few basic details. We'll open your account straight away so you can get started without delay. Once you're with us, we're confident you won't be disappointed - from our high-quality products to our friendly support, we've got you covered.

SCAN HERE:



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# MEET THE TEAM

# MESSAGE FROM THE OWNERS

## Hello...

If this is your first time with us, welcome to the Defender family. We're all about bird spike proofing, a touch of good humour, and above all, making your work easier.

Innovation has been front and centre this year, with David busy tinkering, testing and inventing. You may already have spotted the Defender Irritator, keeping gulls from lurking behind chimney stacks. Hot on its heels came the Defender Crown, in clear or terracotta, ready to protect capped and open chimney pots. And then there's the Defender Jaws, the one we are especially proud of. Solar panel proofing is bigger than ever, and Jaws makes it simple. No silicone, no clips, halves installation time, just a standalone product that does the job brilliantly.

We've also been busy on the trade show circuit. PestEx in London is the big one, two days that leave us happily exhausted after catching up with so many familiar faces from the UK and beyond. PestTech has its own special buzz, fast-paced, friendly and full of energy while PPC Live takes us further north, the perfect chance to reconnect with everyone up there. If you've swung by our stand recently, you'll know the ice luge has retired. In its place? A giant wood pigeon, big, bold, and keeping the competitive spirit alive alongside our nail-hammering challenge. Who's ready to show off their hammer skills? Prizes are on the line!

Another highlight has been our Installer of the Month competition. Every photo you share and tag us in @defenderbirdspikes gets reshared, entered into the draw and added to our ever-growing installer map. This map has become more than a pinboard, it's now a go-to resource for customers searching for local help, connecting your skills with the people who need them. It's proof of the pride you take in your work and the strength of the Defender community, and it simply wouldn't exist without you.

We are delighted to welcome Abi back from maternity leave, bringing her usual energy and expertise. Working alongside her is Charlotte, who has joined the Defender team supporting sales and customer services. Davy, Kursty and Holly are always available for a chat too! Pest control can feel like a solitary job, which is why we always enjoy a proper catch up. Hearing your stories and sharing your news is part of what makes this work feel connected, and those conversations really do matter.

So here's to another exciting year. Thanks for sticking with us and we'll see you at the next show, wood pigeon and all.

## Kursty & David

The Owners



David Jones  
**Owner**



Kursty Jones  
**Owner**



Holly Truhol  
**Marketing & Projects  
Manager**



Abi Ward  
**Sales Development  
Manager**



Charlotte Dunn  
**Customer Relations  
& Sales Advisor**



Mikey Jones  
**Production Manager**



Paula Revill  
**Assistant Warehouse  
Manager**



Bob Revill  
**Senior Warehouse  
Assistant**



Elaine Birmingham  
**Despatch Assistant**



Helen Barlow  
**Senior Warehouse  
Production Operative**



Nikki Mears  
**Senior Warehouse  
Production Operative**



Cassie Al'yami  
**Senior Warehouse  
Production Operative**



Taya Al'yami  
**Warehouse  
Production Operative**



Bryan Londono Rosero  
**Projects Assistant**



Ben Kibel  
**Consultant Production  
Engineer**



Harry Jones  
**Son**



Alice Jones  
**Daughter**



Olivia Jones  
**Daughter**



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What Makes Us

# THE BIRD SPIKE EXPERTS

## DAVID JONES

Getting to Know the Man Behind the Big Ideas

David Jones is the inventive force behind Defender® Bird Spikes. As co-founder and Director of Jones & Son Pest Control Supplies Ltd, he has spent decades turning practical problems into innovative solutions. Every Defender® product begins with his ideas, inspired by our trade customers' insight, his tinkering, and his drive to improve.

David first entered the pest control industry as a bird control technician in London, where he quickly saw the limitations of the products available. Imported stainless steel spikes were effective but expensive, leaving pest controllers without affordable options. His answer was to sell his flat and develop the first Defender® spike, the Wide Plastic, made from UV-stabilised polycarbonate and manufactured in the UK by us. Affordable, effective, and proudly British.

His inventive spirit still defines his work. He experiments with everyday items to form prototypes, listens closely to trade customers, and turns their challenges into new designs. Even today, he still speaks directly with trade customers to gain fresh insight into what they need.

### It's more than just a job to him...

For David, invention is more than business. It is a way to channel his restless creativity, solving problems and refining ideas through hands-on making. Inside the company, he is the ideas man, sparking concepts that the team then develop and brings to market. His vision has shaped Defender® into a brand recognised worldwide for quality and innovation.

“ I really enjoy looking at both the emotional side and the practical side of why people need a product, and how it can genuinely solve their problem. ”

David Jones

Away from work, David is a keen rugby fan and sports enthusiast, but those who know him best describe him as endlessly tinkering, curious about how things work, and always looking for the next idea that makes life easier for his customers.

### Experience That Counts

With over three decades dedicated to Defender® Bird Spikes, we've built unmatched knowledge of what truly works. Our expertise comes from David's hands-on experience in bird control, combined with feedback from installers on what they need from a deterrent.

### Made in the UK

Every Defender Bird Spike is designed, patented and manufactured in-house, from our UK factory based in Devon. This gives us complete control over material quality, design and performance at every stage.

### Trusted Worldwide

From local installers to global businesses, Defender Bird Spikes are trusted wherever reliable bird control is needed. Our reputation is built on proven results, not promises.

### Proven Leaders

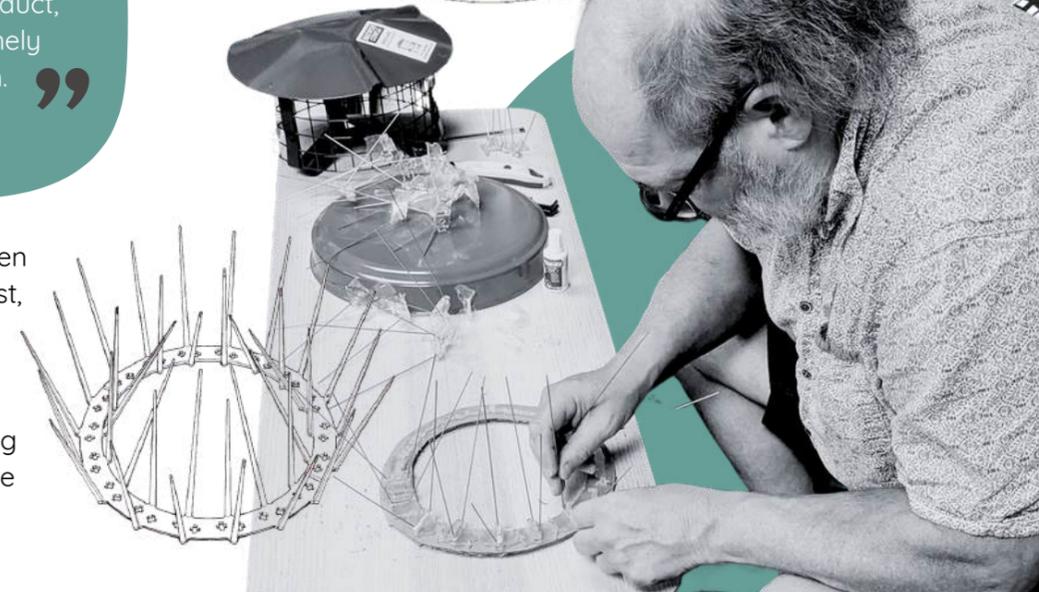
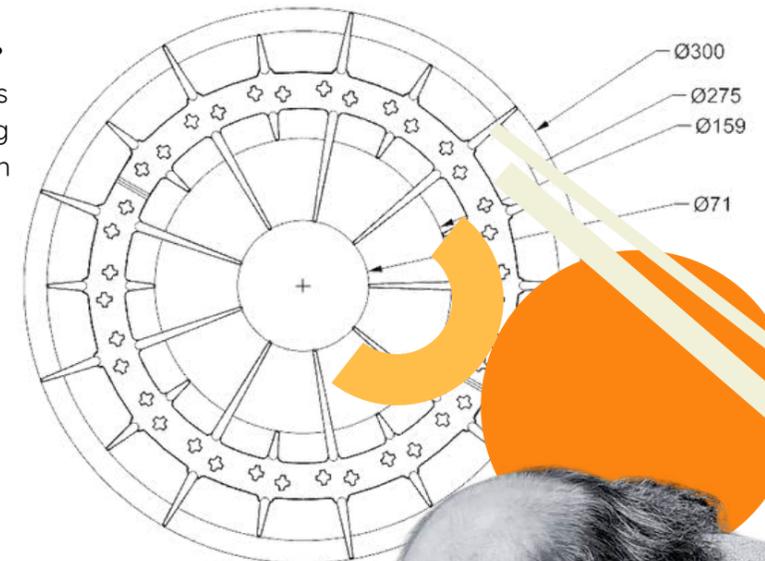
Defender® is recognised as the name behind the most effective and installer-friendly bird spikes on the market.

### Focused on Spikes

As specialist manufacturers and suppliers, we put all our energy into one product: Defender® Bird Spikes. That single focus has allowed us to refine every detail, from the materials we use to the way the spikes are shaped, ensuring they are humane, durable and easy to install.

### Backed by Knowledge

We don't just supply Defender® Bird Spikes, we support every product with expert guidance, clear resources and technical advice. Installers know they can rely on us for more than just the spikes themselves.



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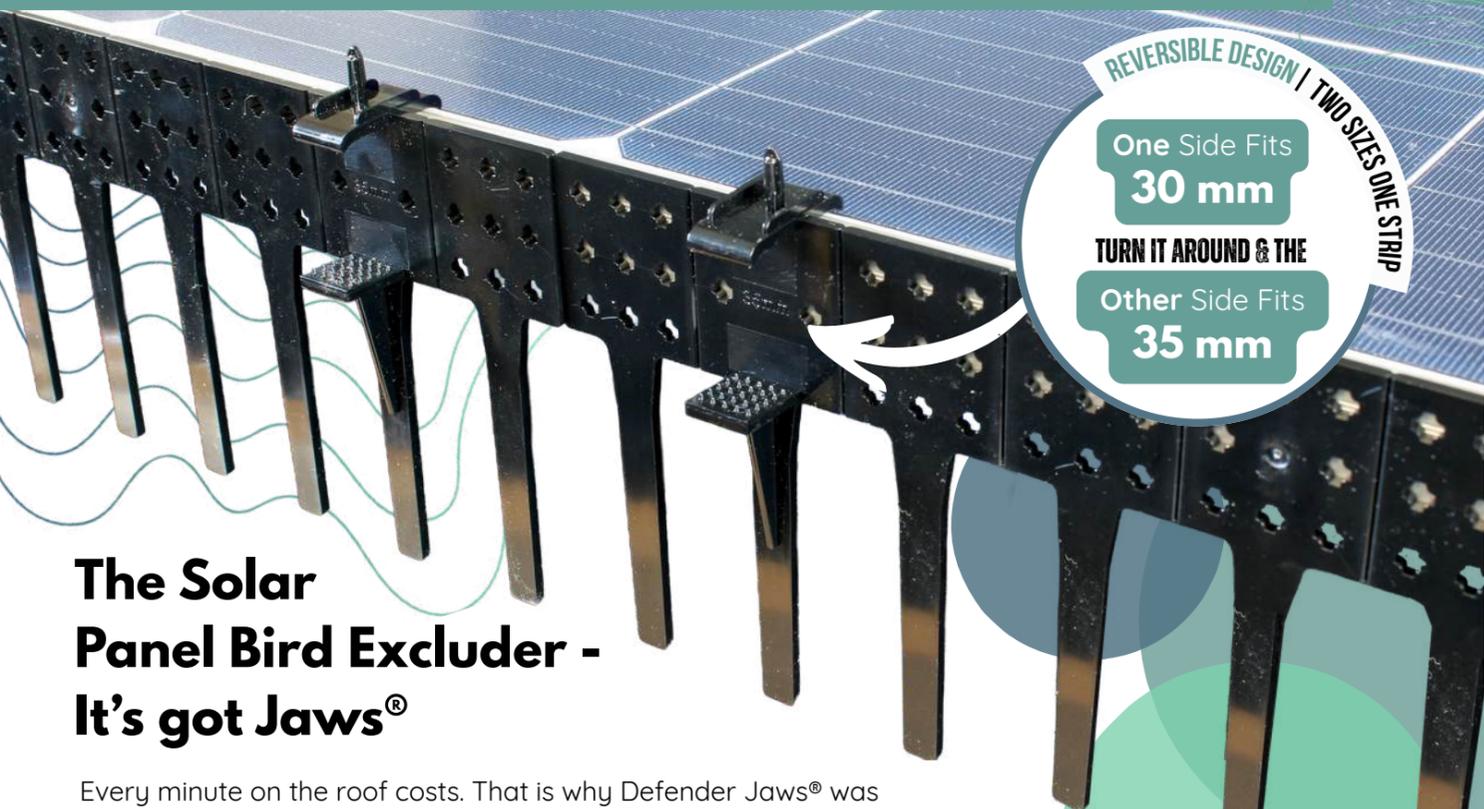
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# THE DEFENDER SOLAR PANEL JAWS®

## NO GLUE | NO CLIPS | HALVES INSTALL TIME

**NEW!**



### The Solar Panel Bird Excluder - It's got Jaws®

Every minute on the roof costs. That is why Defender Jaws® was created. This solar proofing strip was designed to cut installation time in half. No clips, no silicone, no extra parts to juggle. Just take it from the box, press it onto the panel frame, and the job is done. Faster, easier, and more cost-effective than anything else on the market.

With Defender Jaws® there are no fiddly components, clips, screws or messy adhesives. The one-piece moulded strip with integral attaching jaws, locks securely onto the frame in seconds. It fits both 30 mm and 35 mm panels, keeps warranties intact, and can be removed just as quickly whenever maintenance is needed.

Every strip is moulded from high-performance UV-stabilised polycarbonate. This single-part process keeps material costs low, maximises strength, and delivers long-lasting performance. The sleek black finish makes it almost invisible once in place.

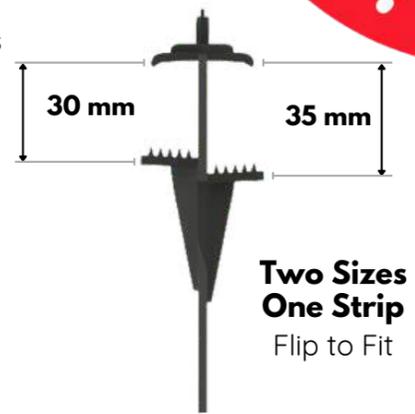
A strip carries nine prongs which can cover gaps under solar panels of up to 140 mm. Cutting guides at 50 mm, 60 mm, and 70 mm make it easy to shape over curved roof tiles, just snip to size. Additionally, each strip uniquely includes two small posts above the jaws, designed to take our Defender Thistle® spikes. Install along the top edge of tilted panels to stop pigeons and gulls from perching. Installation is not required around the full perimeter, as commonly birds will only stand along the highest edge.

**PATENT PENDING**



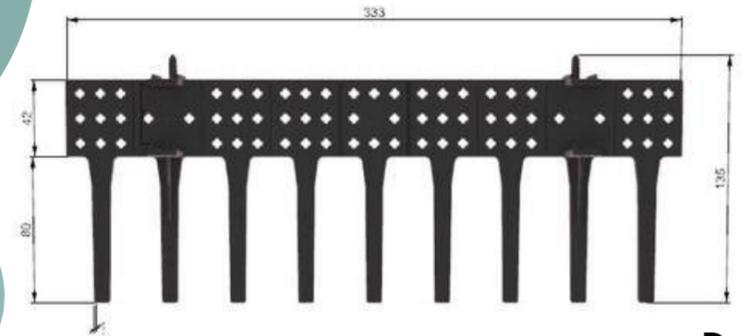
### Reversible Strip

Each Defender Jaws® strip is precision designed to fit securely onto the two most common solar panel frame sizes with integral reversible 30 mm and 35 mm Jaws®. The single moulded design eliminates the need for separate parts, ensuring a fast and easy installation.



### Instant Bite

Defender Jaws® delivers a true snap-fit design. No clips, silicone, or loose parts to handle. Each strip locks onto the solar panel frame in one clean motion, gripping firmly in seconds. It's faster, simpler, and more cost-effective than any conventional system, giving every installation a secure bite that lasts.

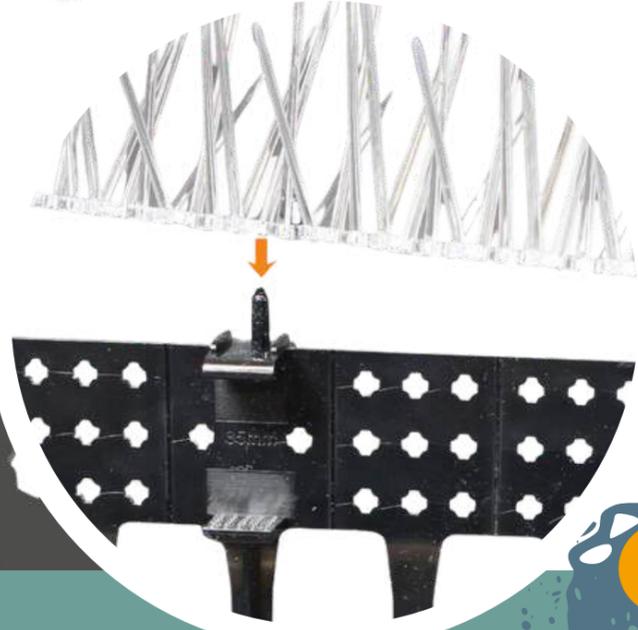


### Double Defence

Each Defender Jaws® strip features two precision-moulded posts positioned above the jaws. These posts are engineered to take Defender Thistle® spikes, providing an extra layer of protection by preventing pigeons and gulls from perching along the highest edge of tilted panels.

### Additional Savings

Because no clips, glue or screws are needed, you save on both materials and installation costs.



**QUICKER TO INSTALL. EASIER TO HANDLE. BUILT TO LAST.**

**40 mm Version**  
Planned for Production end of 2026



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# The brand new DEFENDER CROWN® BIRDBGUARD



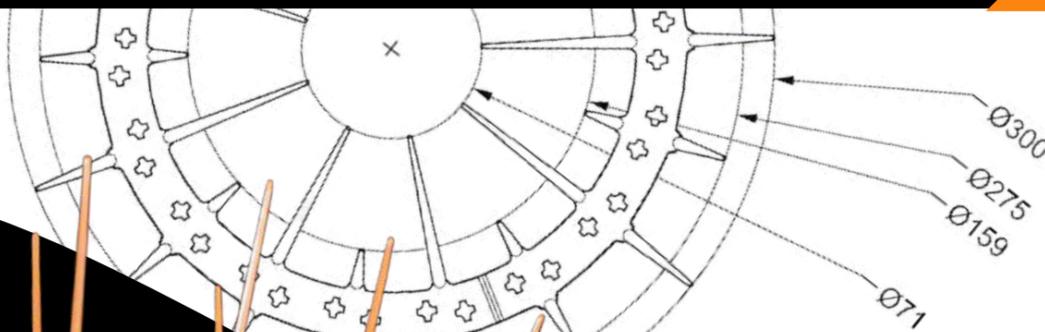
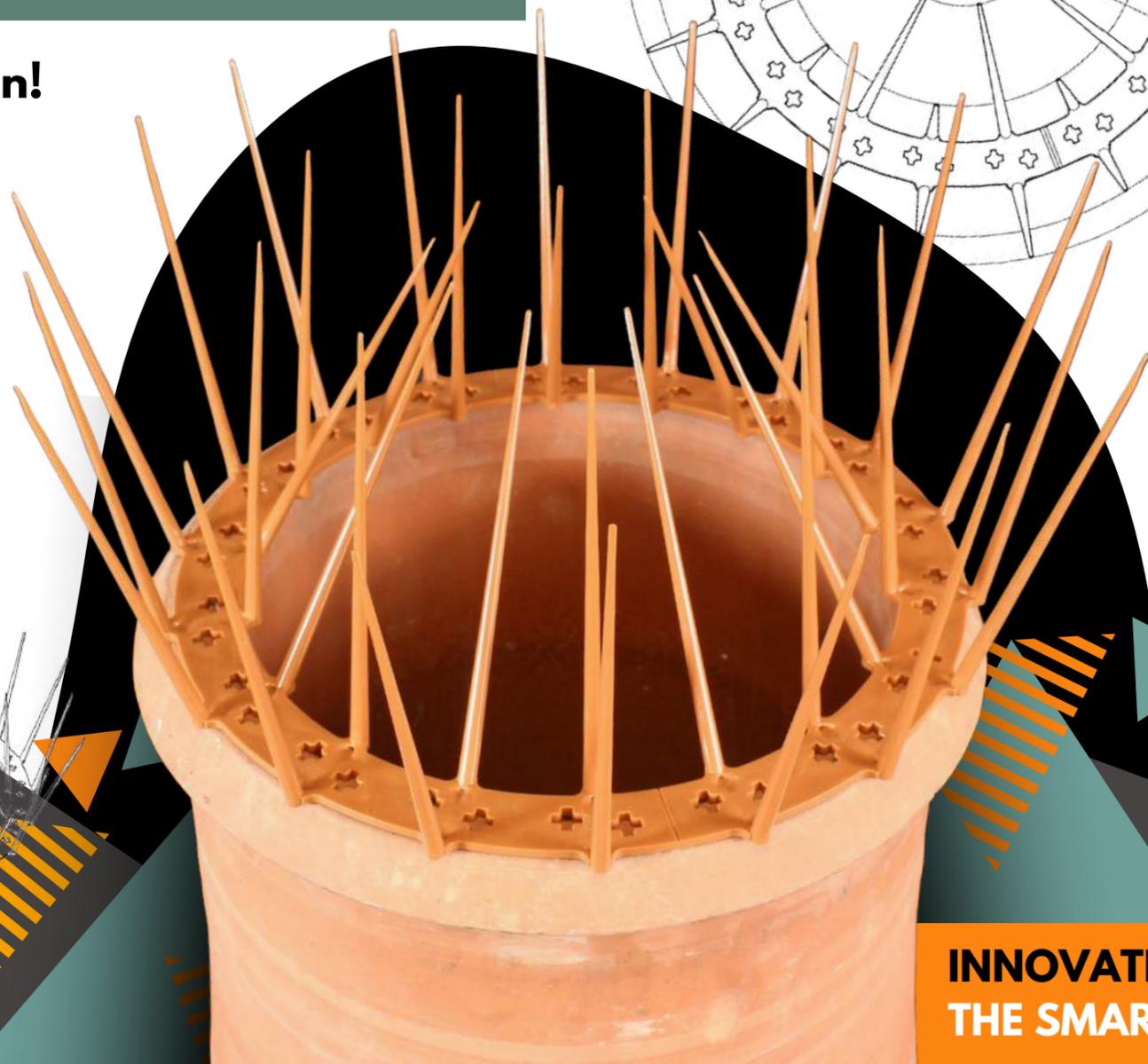
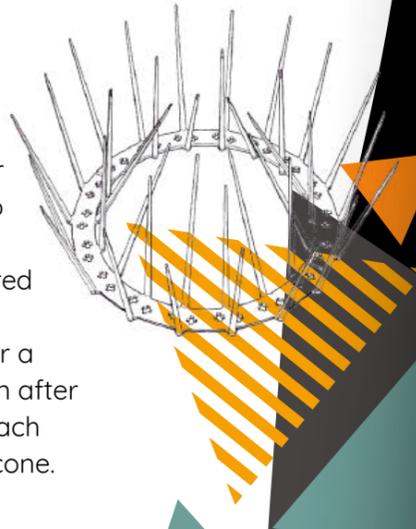
## The king of chimney protection!

Chimneys are the perfect perching point for birds but once they move in, the mess, the noise, and the fire risk can be significant. Defender Crown® Chimney Pot Birdguard is the answer. A brand new, cost effective birdguard that protects every type of chimney pot and cowl with one simple design (patent pending).

The real innovation lies in the base. Defender Crown® uses a complete 360-degree ring that slips straight onto any chimney pot or cowl. One design fits all open pots, capped pots, and cowls; no need to stock multiple types of birdguard. Installation is fast and simple, with no awkward pieces to snap, size and individually install. And because it is a single, solid unit, the risk of birds dislodging it after fitting is dramatically reduced.

## High Performance

Made from high performance UV-stabilised polycarbonate, Defender Crown® is available in terracotta to blend with terracotta pots or clear for silver metal caps or light coloured pots. The base also includes our Defender® silicone locking holes for a secure installation that lasts season after season. For cowls and pots that reach high temperatures, use our fire silicone.



## 4 Rows of Protection

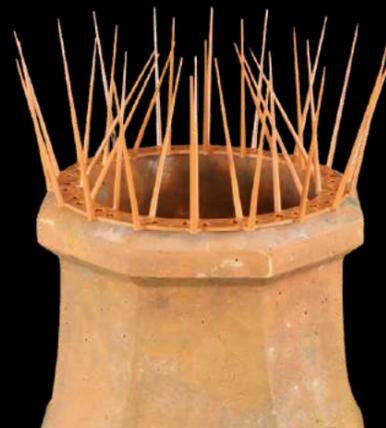
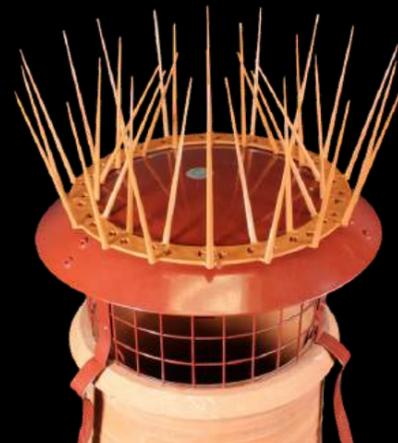
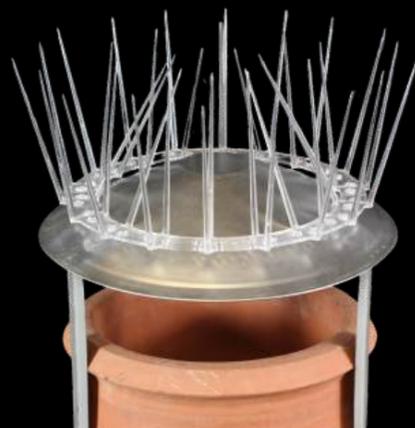
From the base rise 4 concentric circles of pins, each fanning out at a different angle. This creates a dense crown of protection that covers both the rim and the central hole or the entire top of any cowl. Birds cannot perch, cannot drop twigs inside, and cannot build a nest. Even the most persistent pigeon, gull, crow, jackdaw, rook, magpie, or dove is deterred.

On the rare occasion you find an extra-large pot, The Defender Crown® still works a treat. There are 2 snapping grooves on opposite sides of the base which means the circle can be widened enough to fit the widest of pots.

## Affordable Quality

And the best part? Defender Crown® delivers this level of protection at a fraction of the cost of traditional chimney birdguards. Moulded in one piece, it is strong, reliable, and affordable; it's a one-size-fits-all solution.

**INNOVATIVE. EFFECTIVE. AFFORDABLE.**  
**THE SMARTER WAY TO PROTECT CHIMNEYS.**



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# PROUDLY BRITISH. MADE IN DEVON. BUILT TO LAST.

At Defender® Bird Spikes, being a British company is at the heart of everything we do. Since 1997 we have designed, patented and manufactured every spike in our Devon factory. By keeping production under one roof, we control quality from start to finish, so you can trust the product you are fitting.

Buying UK-made brings clear advantages. It lets us innovate quickly, support local suppliers and cut unnecessary transport. Buying British supports the domestic economy by creating and sustaining jobs, fostering local prosperity and reducing reliance on imports. Deliveries are fast, often the next day, so you can keep jobs on schedule. If you need advice or support, our team is here with practical solutions. Every spike is made from UV-stabilised polycarbonate and 304 grade stainless steel as standard, chosen for its improved corrosion resistance and anti-rust properties. All our steel spikes are assembled with care and backed by material warranties of up to 25 years. That means fewer call-backs, less hassle and real value for your customers.

When you choose Defender®, you are not just getting bird spikes, you are choosing reliability. Our products are designed for British weather, built to last, and supported by a team who understand the pressures of your trade. That is why professionals trust Defender® Bird Spikes to get the job done right, first time. By designing and making everything ourselves, we can stand by our products, reduce our footprint and stay close to the people who use them.

Go Marine-Tough:

## 316 MARINE GRADE STEEL

Some jobs call for extra protection. For installations in coastal areas, exposed rooftops or sites affected by heavy pollution, Defender® offers the option to upgrade any of our stainless steel spikes to 316 marine grade stainless steel at just a 25% premium.

This material is engineered for harsh environments. 316 marine grade contains molybdenum, which gives it superior resistance to salt, sea air and industrial pollutants. That means no pitting, no rust, and no deterioration – even in the most challenging locations.

Every Defender® stainless steel spike is available with this upgrade. Whether it's pigeon spikes, gull spikes or wide-coverage options, you can request 316 marine grade wires across the range. Just allow 24 hours' notice for our assembly team to prepare your order.

Tradespeople choosing 316 marine grade get more than durability – they get confidence. Each product is covered by our Lifetime Material Warranty when installed in the UK, giving your customers peace of mind and reducing the risk of call-backs. It's a practical way to stand out on quotes, meet architect specifications, and deliver installs you know will hold their quality for decades.

As always, every 316 marine grade option is made here in our Devon factory. By keeping design and manufacture under one roof, we maintain total control over quality and ensure every spike lives up to the Defender® standard. For exposed sites where failure is not an option, 316 marine grade is the professional's choice.



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# WHAT YOU THINK

Your feedback really matters to us

## Genuine Feedback from Real Installers

We're proud of the feedback we receive from our trade customers - it's a real reflection of the quality of our products and the high level of service we work hard to deliver. Our Google Reviews showcase genuine experiences from professionals who choose Defender Bird Spikes for proven, lasting effectiveness. From the reliability of our UK-made products to the expert support from our family-run team, the feedback speaks volumes about why installers choose us.



“A company that goes above and beyond! Super grateful to be working with a supplier that not only delivers great products that we can deliver to our own customers but delivers them with heart! An awesome team to work with, thank you for all that you do!”

**Kerry Pollard**  
Falcon Environmental Services

“Amazing quality spikes. Always quick to respond to emails and fast shipping. Wouldn't use anyone else for bird spikes.”

**Bradley Smallwood**

Smallwood  
Pest Control



“Absolutely amazing products, certainly the best Bird spike product on the market from a professional point of view.”

**Gareth Davies**

Pest & Property Pest Control



# TRADE SHOWS

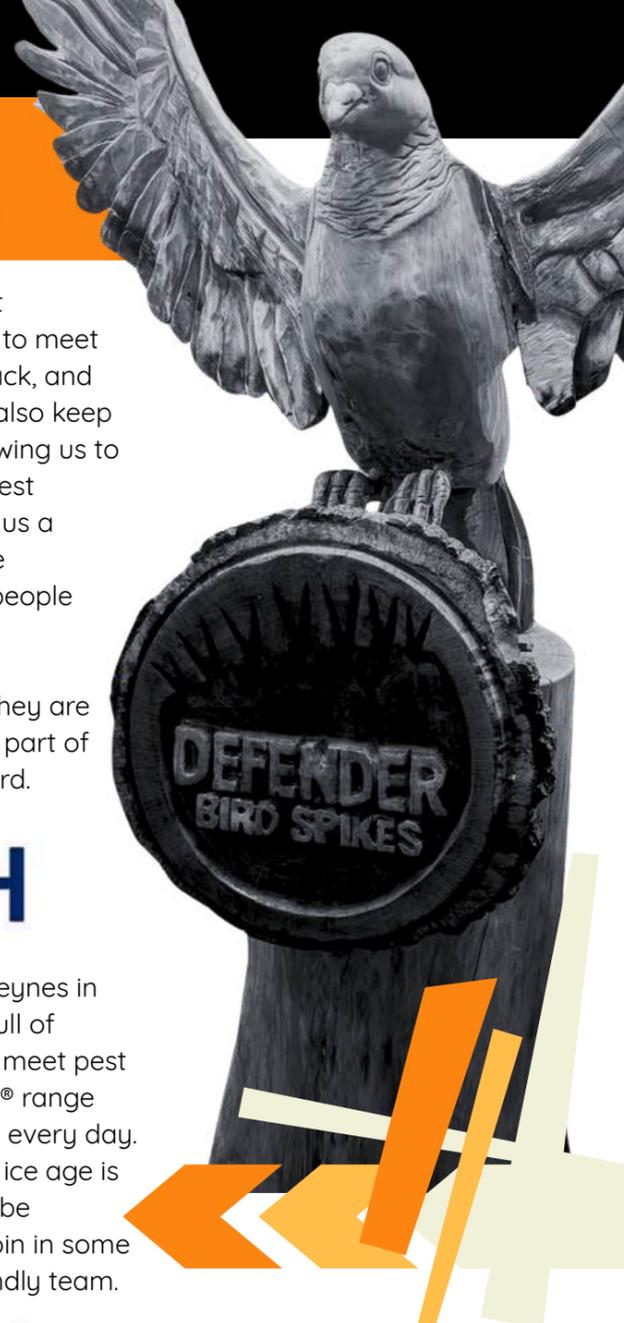
Keeping up to date with the industry

Trade shows are an essential part of what we do at Defender Bird Spikes. They give us the opportunity to meet our customers face-to-face, hear first-hand feedback, and build stronger working relationships. These events also keep us at the forefront of the pest control industry, allowing us to stay up to date with new trends, innovations, and best practice techniques. Attending and exhibiting gives us a chance to demonstrate the quality of our UK-made products in a hands-on way, and to show you the people and values behind our brand.

For us, trade shows are not only about business - they are about collaboration, knowledge sharing, and being part of the wider community that drives bird control forward.



We're excited to be heading to PestTech in Milton Keynes in November, a brilliant one day event that's always full of energy and conversation. It's the perfect chance to meet pest professionals face-to-face, showcase our Defender® range and catch up with the people who use our products every day. This year we're doing things a little differently - the ice age is over, and in place of our famous ice sculpture we'll be unveiling a giant wooden one. Drop by our stand, join in some games, enjoy a drink and have a chat with our friendly team.



We're delighted to be exhibiting at both of the BPCA's leading trade shows this year. PestEx in London has a real buzz, bringing the industry together in one lively space filled with conversation, new ideas and the latest thinking in pest management. PPC Live in Harrogate has a more hands-on feel, with a relaxed setting that makes it easy to connect and share experiences. We love both events for the chance to meet in person, share ideas and celebrate the latest innovations in bird and pest control. This year, we're excited to bring three new innovations alongside our trusted Defender Bird Spikes.

# LEAVE US A REVIEW

## Leaving us your feedback

Your reviews mean the world to us! They not only help us improve, but also let others know they can trust our products and service. If you have a few minutes, we would love it if you could leave us a review on Google - simply scan the code and share your experience. Thank you for supporting our small, family-run business!

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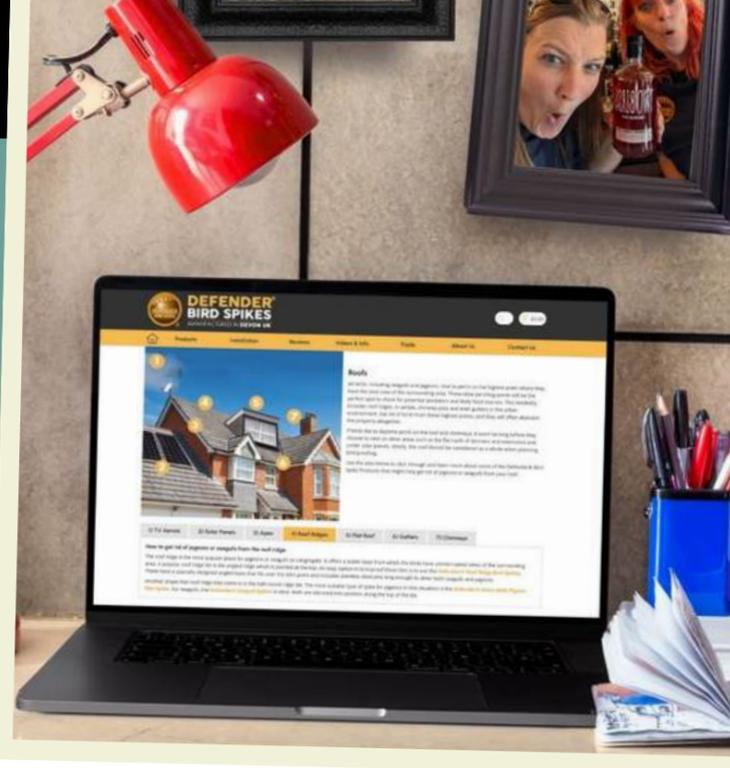
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# IT'S TIME FOR BIRD SPIKE TRAINING

Coming Summer 2026

We are excited to announce the launch of a brand new online training course dedicated entirely to bird spike installation. This focused 2-3 hour course has been created in partnership with Veritas to ensure it delivers everything you need to carry out professional installations with confidence. At the time of going to press, we are subsidising the cost of the course so you pay just £20 per delegate.

The course covers an overview of bird control and every stage of installation, giving you the knowledge and practical skills to complete jobs correctly, safely, and to the highest standard. On successful completion, you will receive CPD points, an accredited badge on our installer map, a recognised certificate, a welcome package, and even a branded installer T-shirt – so you can stand out as a professional in the field.



This training is a fantastic way to build on your existing expertise, strengthen your reputation, and show customers that you are committed to delivering the very best in bird proofing. Whether you are new to installations or looking to sharpen your skills, this course will set you apart.

“ This course is designed to be engaging and full of expert knowledge to make you a bird spiking pro. It isn't just a product showcase, it's an in-depth learning programme with tonnes of interactivity so you can add bird spiking to your skillset. You won't find a course like this anywhere else, so jump right in! ”

**Anna Mollins**  
Veritas Pest Consultancy

# FREE SAMPLE PACKS

Ask for yours today



## A must have for all our customers!

We know how important it is to show customers exactly what they are getting when you quote for a bird proofing job. That's why every tradesperson who opens a Defender® trade account receives a free sample pack.

Each pack is a handy reference box designed to keep in the van or the office. Inside you'll find examples of over 20 different Defender® Bird Spikes including all our latest innovations along with our current brochure and a dedicated trade price list. It makes quoting easier, builds trust with your customers, and gives you a clear way to demonstrate the right product for the job.

And because every van or office deserves a bit of company, we also include our popular toy pigeons, gulls and a couple of squabbies. Whether you're opening a new trade account, refreshing your sample box or getting extras for the van, the Defender® pack is a practical tool that helps you win work and keep your customers confident in what you deliver.



## EMAIL US TO SIGN UP

Our new bird spike installation training has already had huge interest! If you would like to secure your place, simply email us at [trade@jonesandson.co.uk](mailto:trade@jonesandson.co.uk) to be added to the waiting list or call us for more info.

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# SOCIALS THAT SUPPORT

We care that you thrive!

## Follow us and be a part of the journey

Our social channels are where we share the latest news, product updates, installation tips, and real projects from companies like yours. They're a space to celebrate great work, answer questions, exchange ideas, and keep the bird control community connected.

By following us on Facebook, Instagram and LinkedIn, you'll be first to see new content, learn from other installers, and have your own projects shared with a wider audience. It's not just about staying informed — it's about being part of a network that recognises and promotes the expertise of professional installers.



**BE PART OF THE DEFENDER NETWORK**  
where your work is seen, shared, and celebrated.

# INSTALLER OF THE MONTH

## Showcasing the Best in Bird Spike Installations

Our Installer of the Month competition celebrates the skill and dedication of companies working with Defender Bird Spikes. Entering is simple: share photos of one of your installations on Facebook, Instagram or LinkedIn, tag us, and add a few details about the job.

Every entry is featured across our channels during the month, with a full roundup post at the end. At the close of each month, we select a standout project and showcase it in a dedicated blog on our website, shared again across all platforms. The winner also receives our prestigious Installer of the Month trophy.

It's your chance to shine, to showcase your workmanship, give your team the recognition they deserve, and show customers the quality your company delivers with every installation.

EXCLUSIVE TROPHY



SOCIALS EXPOSURE



WEBSITE BLOG



ADDED TO THE MAP



## Have you seen our map?

The Defender Bird Spikes Installer Map is our way of shining a light on companies we know can install Defender Bird Spikes to a professional standard. By entering our Installer of the Month competition, your business earns a place on the map showing customers you're recognised by the manufacturer. Here is what the map brings to your business:

- Visibility where it counts**  
Customers can search by area and find your details instantly
- Credibility**  
Being highlighted by the manufacturer adds weight to your expertise
- Direct leads**  
Your contact details are right there, ready for customers to reach out

“ Out of curiosity, I asked a customer where they had found me. They told me they had Googled pigeon spikes in the area and saw I'd been featured as Installer of the Month. That mention won me the job — cheers! ”

**Paul Claydon**  
Fast Track Pest Control Ltd

“ It was also great to learn from our client that he found us via the Defender Bird Spikes find an installer page. ”

**Dean McFarlane**  
Malum Southern Pest and Bird Control Ltd



**MALUM SOUTHERN PEST & BIRD CONTROL**

Malum Southern Pest and Bird Control Ltd

Description  
Malum Ltd specialises in bird control and operates across the South, including Hampshire, West Sussex, and Dorset. They offer tailored bird proofing solutions for homes and businesses.

Website: <https://malumtd.co.uk>  
Telephone: 0800 228 9238 | 02...

# THE MAP

Are you on it?



# LEDGE PROTECTION

Protect the area with the correct product

## Get to know our products

We have a spike to suit every ledge depth. Choosing the right option will help with achieving a successful installation. Never leave gaps – if the ledge is wider than a single strip, either install two rows or select a wider spike to ensure complete protection.

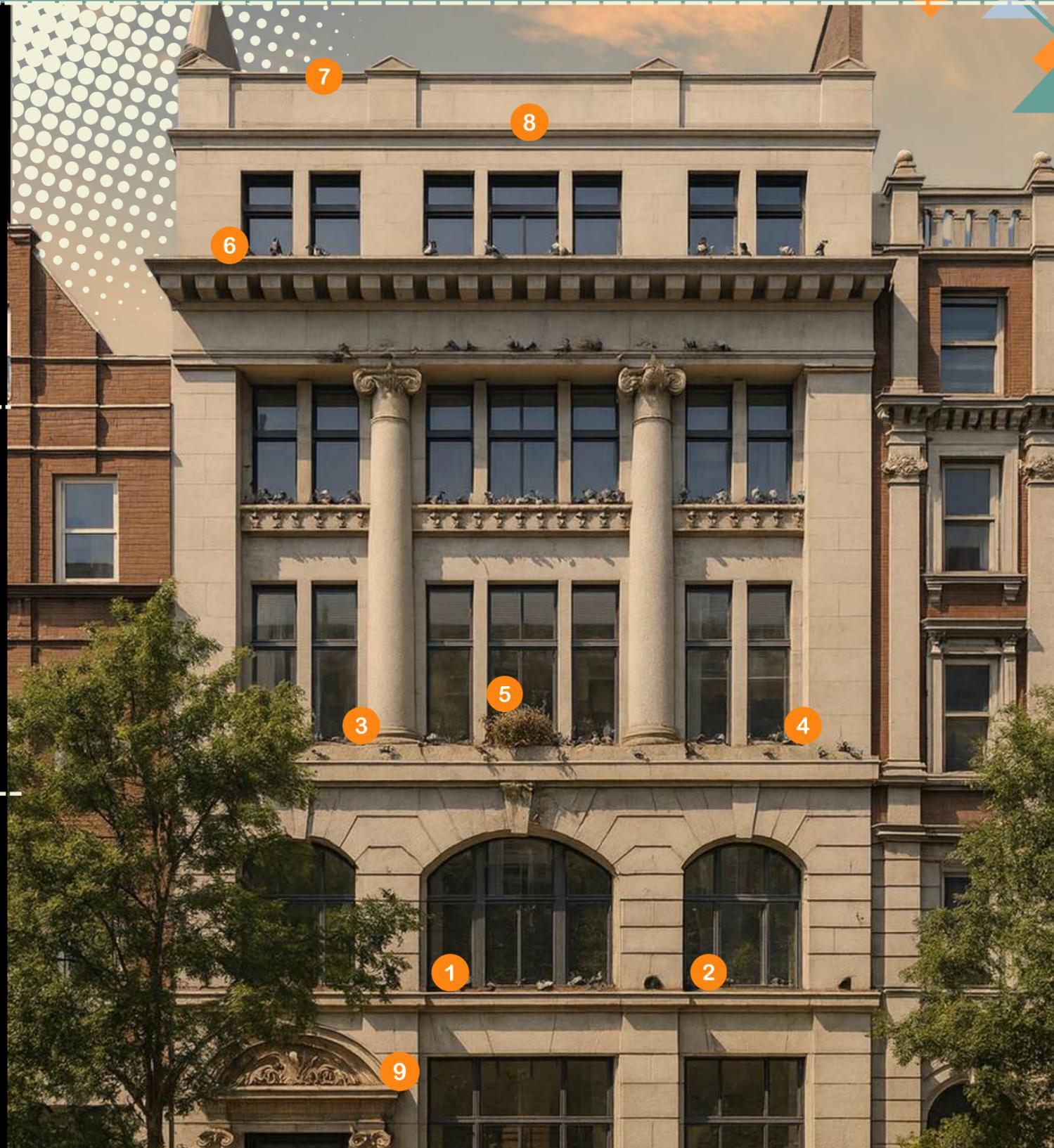
### PIGEONS



### GULLS



### ALL BIRDS



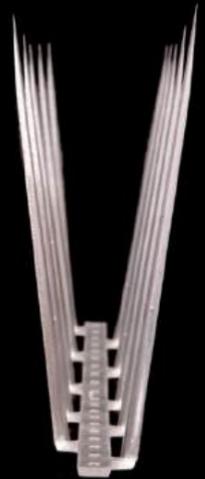
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**BY JONES & SON PEST CONTROL SUPPLIES LTD**

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## DEFENDER® NARROW BIRD SPIKES

1



### DEFENDER® NARROW PLASTIC BIRD0001A

**Product Info:**

This plastic pigeon spike will protect pipes, fences, railings and all narrow ledges or the very edge of a wider ledge.

**Dimensions:**

**Strip Length:** 333 mm

(3 Strips = 1 metre)

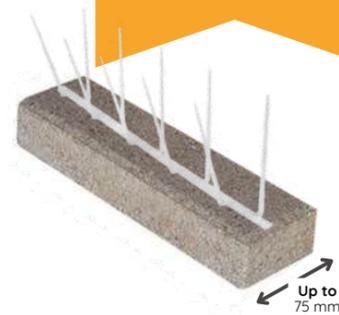
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate for extended life.

**Ledge Protection:**

Up to 75 mm  
(3")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

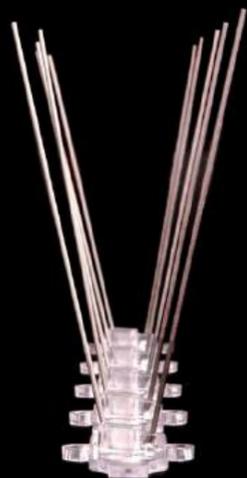
**1 Metre** (3 x 333 mm strips)



Scan For Info:



2



### DEFENDER® NARROW STEEL BIRD0005A

**Product Info:**

A stainless steel pigeon spike that will prevent birds landing on narrow ledges or for protecting the very edge of wider surfaces. Also available in 316 marine grade stainless steel.

**Dimensions:**

**Strip Length:** 333 mm

(3 Strips = 1 metre)

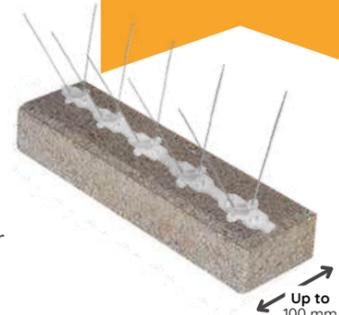
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance

**Ledge Protection:**

Up to 100 mm  
(4")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)

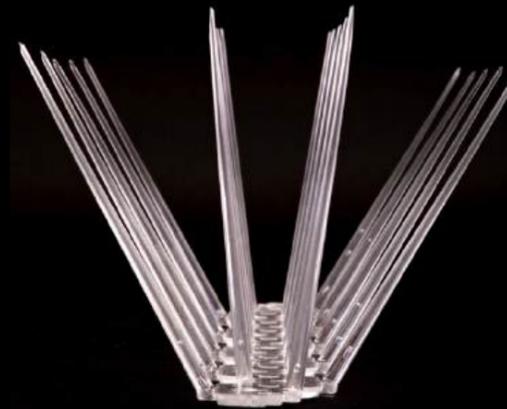


Scan For Info:



## DEFENDER® WIDE BIRD SPIKES

3



### DEFENDER® WIDE PLASTIC BIRD0010A

**Product Info:**

A wide plastic spike to deter pigeons from perching on wide ledges, window sills & beams. UV stabilised to prevent discolouration and brittleness.

**Dimensions:**

**Strip Length:** 333 mm

(3 Strips = 1 metre)

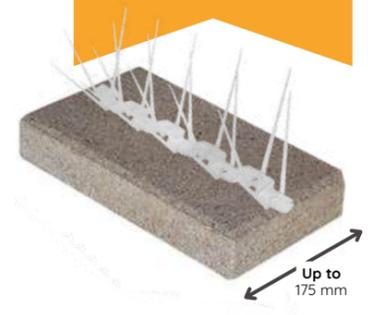
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate for extended life.

**Ledge Protection:**

Up to 175 mm  
(7")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



Scan For Info:



4



### DEFENDER® WIDE STEEL BIRD0015A

**Product Info:**

A wide stainless steel bird spike designed to deter pigeons. Also available in 316 marine grade stainless steel.

**Dimensions:**

**Strip Length:** 333 mm

(3 Strips = 1 metre)

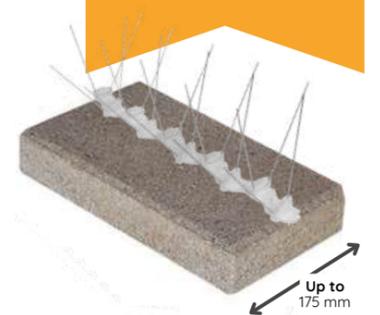
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Ledge Protection:**

Up to 175 mm  
(7")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)

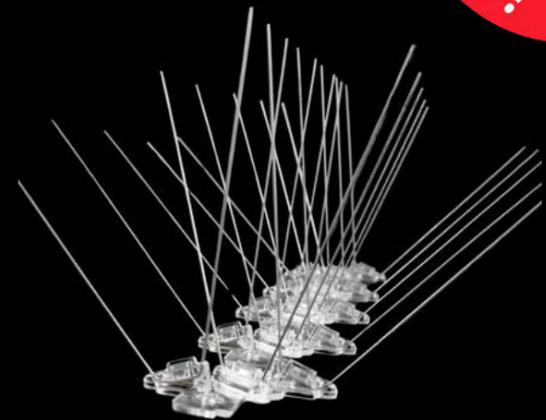


Scan For Info:



5

**NEW!**



**Product Info:**

A wider steel spike for use on very high pressure pigeon overnight roosting sites. Interlock the pins when multiple rows are required. Also available in 316 marine grade.

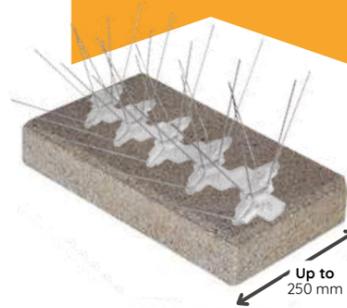
**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Ledge Protection:**  
Up to 250 mm  
(10")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



6



Only 62 mm high

**Product Info:**

This low-profile polycarbonate spike deters small birds like starlings and sparrows as well as pigeons and gulls from perching on ledges.

**Note:** Not recommended for high-pressure overnight roosting or nesting areas.

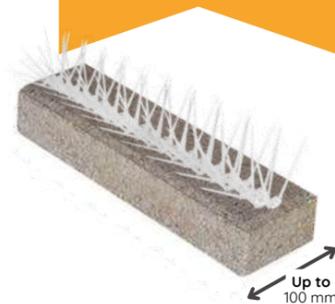
**Dimensions:**

**Strip Length:** 333 mm  
**Pin Height:** 62 mm  
**Pins:** 240 Pins per metre  
**Visibility:** Very Low Profile

**Made From:**

UV stabilised polycarbonate for extended life.

**Ledge Protection:**  
Up to 100 mm  
(4")



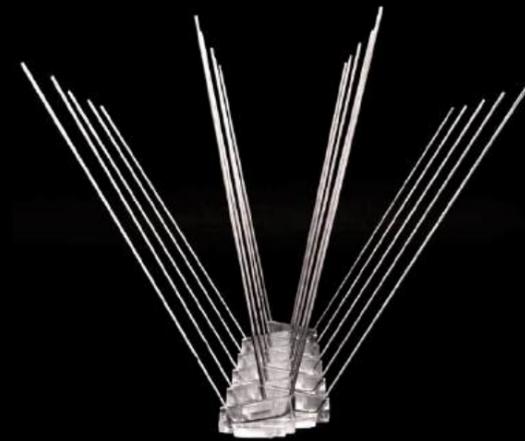
**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



7



**Product Info:**

The longer 150 mm pins make this spike ideal for deterring gulls, other large birds and pigeons. Also available in 316 marine grade.

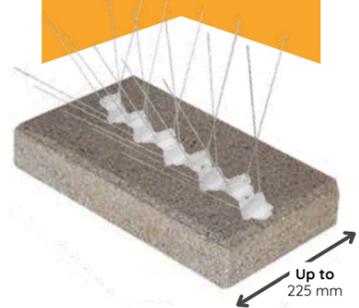
**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 150 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Ledge Protection:**  
Up to 225 mm  
(9")



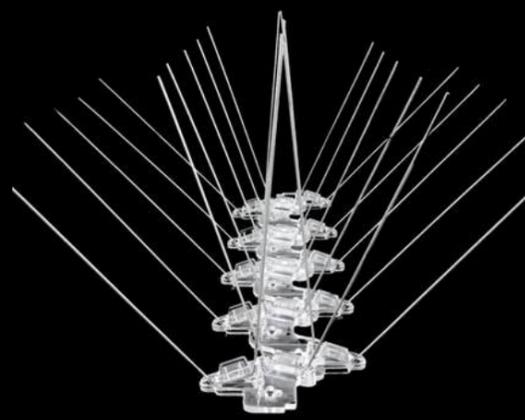
**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



8



**Product Info:**

Designed with longer 150 mm pins for high-pressure gull overnight roosting sites. Always interlock the pins when using multiple rows. Also available in 316 marine grade.

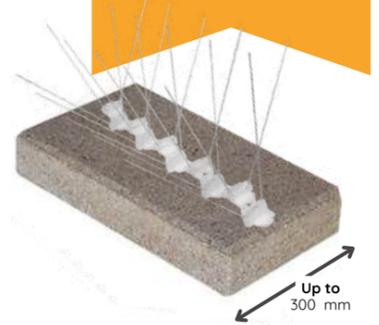
**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 150 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Ledge Protection:**  
Up to 300 mm  
(12")



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



**DEFENDER THISTLE®**  
BIRD0030A

**DEFENDER® EXTREME GULL**  
BIRD0021A



# PRODUCTS FOR THE ROOF

A solution for every area on a roof

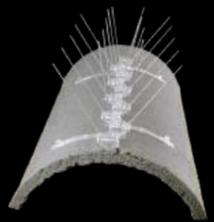
## Get to know our products

Choosing the right bird spike for the job is essential to achieving a successful installation. Use this quick guide to match the product to your project and ensure long-lasting protection.

### RIDGES

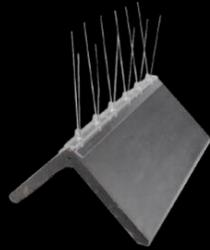
1

Defender®  
CURVED RIDGE



2

Defender®  
ANGLED RIDGE



3

Defender®  
HALF ROUND RIDGE  
BRACKET



### SOLAR

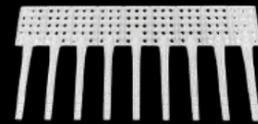
10

Defender  
SOLAR PANEL  
JAWS®



11

Defender®  
SOLAR EXCLUDER



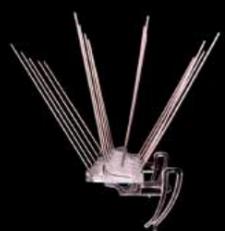
### GUTTERS

4



Defender®  
GUTTER SPIKES  
PLASTIC

5



Defender®  
GUTTER SPIKES  
STEEL

6



Defender  
THISTLE®  
GUTTER SPIKES

### OTHER

12

Defender®  
LAMPPOST SPIKE



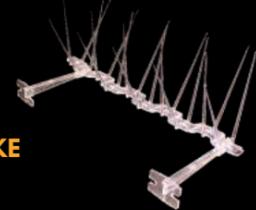
13

Defender®  
PIPE SPIKE



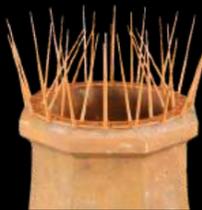
14

Defender®  
OPENING  
WINDOW SPIKE



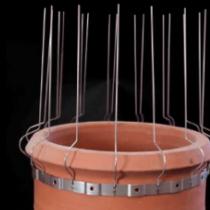
### CHIMNEYS

7



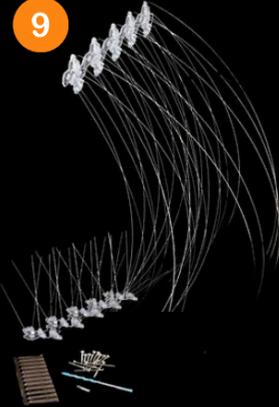
Defender®  
CHIMNEY CROWN  
BIRDCUARD

8



Defender®  
CHIMNEY POT SPIKE

9



Defender  
IRRITATOR®  
PACK



Designed, patented and manufactured in the UK  
**BY JONES & SON PEST CONTROL SUPPLIES LTD**

Contact us for  
**FREE SAMPLES**

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9



**DEFENDER®**  
**ANGLED RIDGE**  
BIRD0073A

**Product Info:**

The UV stabilised base is specially "V" shaped to fit over angled pointed ridge tiles. Longer 150 mm pins make it suitable for deterring gulls and pigeons. Also available in 316 marine grade.

**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 150 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

Fits any angle between:



**Ridge Protection:**  
Any Angled Ridge Tile



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

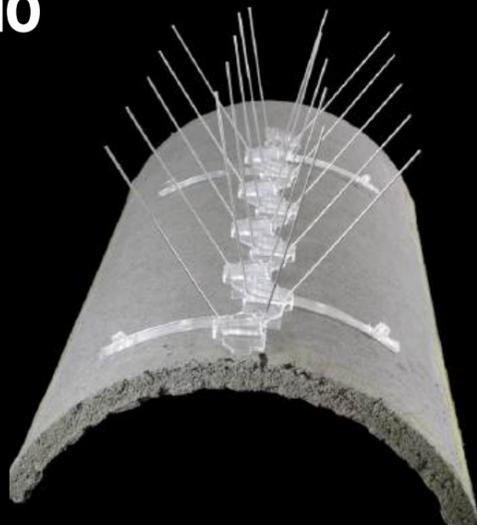
**1 Metre** (3 x 333 mm strips)



Scan For Info:



10



**DEFENDER®**  
**CURVED RIDGE**  
BIRD0074A

**Product Info:**

Defender® Curved Ridge Spikes have longer 150 mm pins to deter gulls and pigeons. It fits all curved half-round ridge tiles and chimney pot hoods. Integral stabilisers make it difficult for birds to topple spikes over while the silicone is curing. Also available in 316 marine grade.

**Dimensions:**

**Strip Length:** 333 mm  
**Pin Height:** 150 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.



**Ridge Protection:**  
Any Curved Ridge Tile

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



Scan For Info:



11



**DEFENDER®**  
**GUTTER SPIKES**  
**PLASTIC**  
BIRD0085A

**Product Info:**

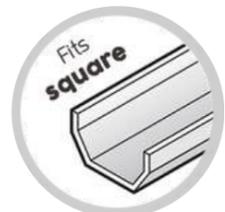
Clear polycarbonate gutter spikes fit all half-round & square gutters to keep pigeons and gulls out while still allowing free flow of water. Ready assembled with 2 clips per strip.

**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate for extended life.



**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



Scan For Info:



12



**DEFENDER®**  
**GUTTER SPIKES**  
**STEEL**  
BIRD0083A

**Product Info:**

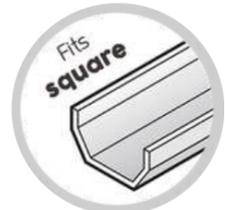
Steel gutter spikes fit all half-round & square gutters to keep pigeons and gulls out while still allowing free flow of water. Ready assembled with 2 clips per strip. Also available in 316 marine grade.

**Dimensions:**

**Strip Length:** 333 mm  
(3 Strips = 1 metre)  
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.



**Unit of Sale: Metre**  
No Minimum Order

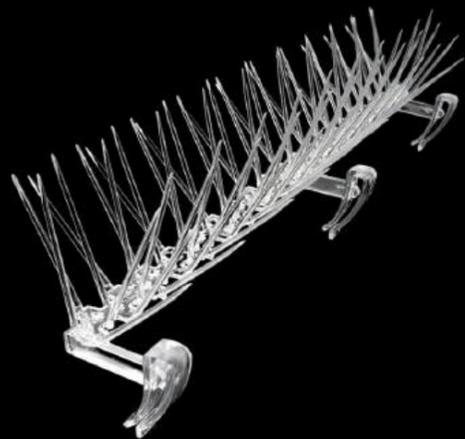
**1 Metre** (3 x 333 mm strips)



Scan For Info:



13



**Product Info:**

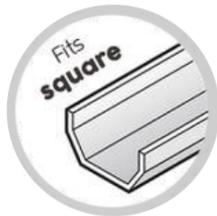
Thistle gutter Spikes are a low-profile option that fit all half-round & square gutters to keep pigeons, gulls and small birds out while still allowing free flow of water. They are ready assembled with 3 clips per strip.

**Dimensions:**

**Strip Length:** 333 mm (3 Strips = 1 metre)  
**Pin Height:** 62 mm

**Made From:**

UV stabilised polycarbonate for extended life.



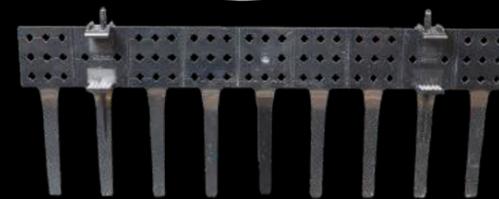
**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



**DEFENDER THISTLE® GUTTER SPIKES**  
BIRD0086A

15



**Product Info:**

No Clips | No Glue | Halves Install Time

A UV-stabilised polycarbonate solar panel bird excluder. The reversible one-piece moulded strip locks securely onto 30 mm or 35 mm panel frames. Does not invalidate the solar panels' warranty.

Features 2 posts positioned above the jaws. These posts are engineered to take Defender Thistle® spikes, preventing pigeons and gulls from perching along the top edge of tilted panels.

**Dimensions:**

**Strip Length:** 333 mm  
**Max Gap Protection:** Up to 140 mm



**Each Reversible Strip Features:**  
2 x 35mm Jaws  
2 x 30 mm Jaws

BIRD0068A-010	10 m Pack
BIRD0068A-025	25 m Pack
BIRD0068A-040	40 m Pack
BIRD0068A-080	80 m Pack
BIRD0068A-120	120 m Pack

**DEFENDER SOLAR PANEL JAWS®**  
BIRD0068A



14



**Product Info:**

Defender® Pipe Spikes are designed to keep pigeons off pipes. Supplied with two cable ties pre-attached to each strip and requires no glue. Also available in 316 marine grade.

**Dimensions:**

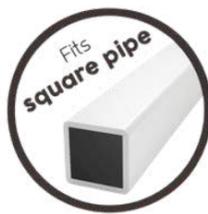
**Strip Length:** 333 mm (3 Strips = 1 metre)  
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Pipe Protection:**

Pipes Up to 125 mm (5") Diameter



**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



**DEFENDER® PIPE SPIKES**  
BIRD0065A

16



**Product Info:**

A UV-stabilised all-plastic solar panel bird excluder. Stick to the perimeter of the solar panel. Prongs can be snipped to fit to size over curved roof tiles.

**Dimensions:**

**Strip Length:** 333 mm  
**Max Gap Protection:** Up to 200 mm

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Metre**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



**DEFENDER® SOLAR PANEL BIRD EXCLUDER**  
BIRD0069A

17

NEW!



**DEFENDER CHIMNEY CROWN® BIRDCUARD**  
 Clear | BIRD0081A  
 Terracotta | BIRD0082A

**Product Info:**

4 concentric circles of outward-angled pins create a dense crown of protection that stops birds from perching or nesting on top of chimney pots, metal birdguards or cowls. Silicone locking holes ensure a secure, lasting hold. Available in terracotta or clear plastic.



**Made From:**

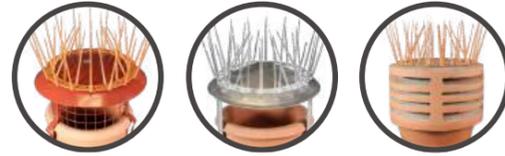
UV-stabilised polycarbonate for extended life.

**Suitable For:**

Any size or shape open pots, capped pots, birdguards and cowls.

**Dimensions:**

**Pin Height:** 130 mm  
**Diameter:** Fits almost every size of chimney pot cowl or birdguard



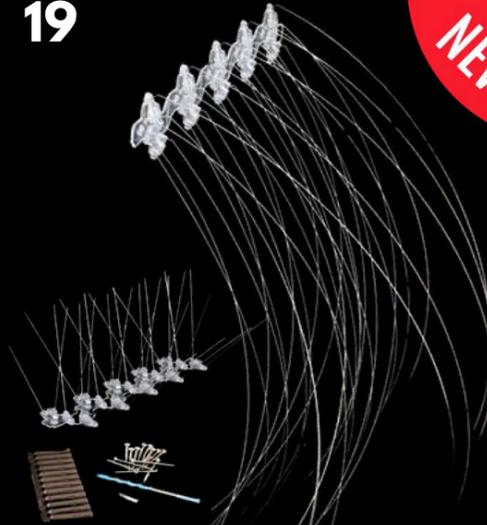
**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

<b>Unit of Sale: Crown</b> No Minimum Order	<b>1 Crown</b>
--	----------------



19

NEW!



**DEFENDER IRRITATOR® PACK**  
 Small | BIRD0340-003  
 Large | BIRD0340-006

**Pack Info:**

The Defender Irritator® is attached high up on the chimney stack; its wires dangle down with the tips suspended just above the Extreme Gull spikes installed below (included in the pack). This combination stops gulls building a nest behind the stack.

**Large Pack: 6 STRIPS**

6 Strips of 333 mm Defender Irritator®  
 12 Strips of Defender Extreme Gull

**Small Pack: 3 STRIPS**

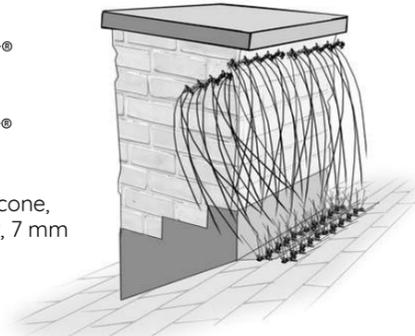
3 Strips of 333 mm Defender Irritator®  
 6 Strips of Defender Extreme Gull

Both contain all fixings: Defender Silicone, Stainless Steel Screws, PZ2 Screw Bit, 7 mm Drill Bit, Wall Plugs

**Dimensions:**

**Strip Length:** 333 mm  
**Max Wire Length:** 640 mm  
**Number of Wires:** 30 Varying Lengths  
**Made From:** 304 grade stainless steel for enhanced corrosion resistance

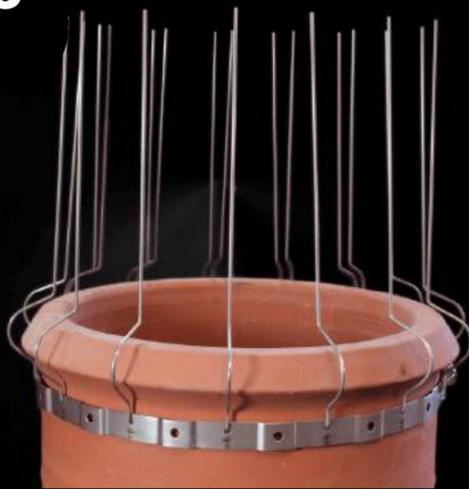
**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.



<b>Unit of Sale: Pack</b> No Minimum Order	<b>3 Strip Pack</b> <b>6 Strip Pack</b>
---	--



18



**DEFENDER® CHIMNEY POT SPIKE**  
 BIRD0080

**Product Info:**

Wraps around any size or shape open chimney pot to deter both gulls and pigeons. The spring and hook make it fully adjustable. **Not suitable for capped pots.**

**Dimensions:**

**Strip Length:** 1070 mm  
**Pin Height:** 230 mm  
**Made From:** 304 grade stainless steel for enhanced corrosion resistance

**Chimney Pot Protection:**

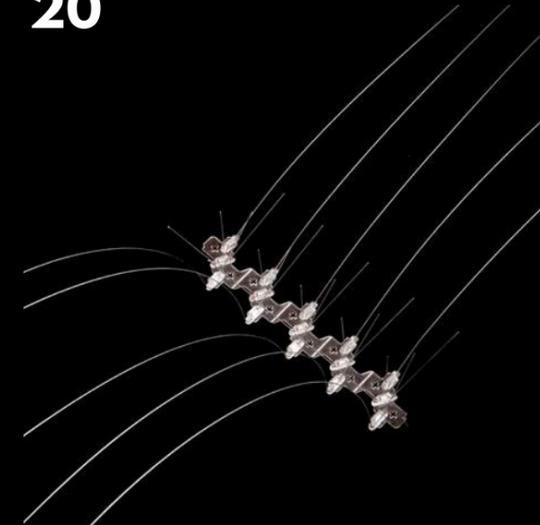
The adjustable strap fits any shape pot, whilst chimney brushes can still be used as the spikes do not block the chimney.



<b>Unit of Sale: Strap</b> No Minimum Order	<b>1 Strap (1070 mm Strap)</b>
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20



**DEFENDER® STREET LAMP SPIKE**  
 BIRD0330

**Product Info:**

Ideal for protecting small flat areas such as the tops of street lights and lampposts from perching pigeons or gulls.

**Dimensions:**

**Strip Length:** 333 mm  
**Pin Height:** 150 mm - 585 mm

**Made From:**

UV stabilised polycarbonate base with 304 grade stainless steel wires for enhanced corrosion resistance.

**Protection:**

1 x 333 mm long strip protects up to 1 metre in width. To install using silicone, always check that the lamppost has not been coated with polyethylene or polypropylene.

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Lamppost Protection:**  
 Up to 1 metre



<b>Unit of Sale: Strip</b> No Minimum Order	<b>1 Strip (333 mm Strip)</b>
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21



**DEFENDER®  
POST & WIRE  
STRIP PACKS**  
BIRD0270

**Product Info:**

- Post & Wire is a low-visibility deterrent for gulls and pigeons.
- Each strip is delivered with the 11 variable height posts pre-inserted
  - Snap to smaller sections as needed
  - No drilling or measuring required
  - No water ingress, no freeze-thaw cycle & no stone damage
  - Anti-topple stabilisers prevent inward collapse

**Installation Notes:**

- 1 spring should be used for every 2 m of wire, strips no wider than 2 m apart
- For overnight roosting sites, it is necessary to wire up every post

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

<b>2m² Area Kit</b> 6 x Strips with Posts & 75 m of Wire	BIRD0270-075	<b>Per Kit</b> All kits include everything you need for installation: strips, wire, crimps, springs, Defender® Pigeon Spike Fixing Silicone and a crimping and wire cutting tool.
<b>6m² Area Kit</b> 18 x Strips with Posts & 200 m of Wire	BIRD0270-200	
<b>12m² Area Kit</b> 36 x Strips with Posts & 400 m of Wire	BIRD0270-400	To determine which kit you need, multiply the length of the ledge by its width in metres.



Scan For Info:



23



**DEFENDER®  
OPENING WINDOW  
SPIKES**  
BIRD0055A

**Product Info:**

The Defender® Opening Window Spike can be attached to any window frame to protect the sills below from pigeons, whilst still allowing the window to open outwards.

**Dimensions:**

**Strip Length:** 333 mm  
(3 x Strips = 1 metre)  
**Pin Height:** 112 mm

**Made From:**

UV stabilised polycarbonate for extended life.



**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

**Unit of Sale: Mete**  
No Minimum Order

**1 Metre** (3 x 333 mm strips)



Scan For Info:



22



**DEFENDER®  
HALF ROUND RIDGE  
BRACKET**  
BIRD0208

**Product Info:**

The half round ridge bracket is a low-visibility deterrent for gulls and pigeons for use on all curved roof ridges tiles.

- Each curved strip is delivered with the 5 variable height posts pre-inserted
- No drilling or measuring required
- Glue 1 piece every 2 metres or less along the ridge
- Anti-topple stabilisers prevent inward collapse
- Wire, springs & crimps sold separately

**Installation Notes:**

- 1 spring should be used for every 2 m of wire, strips no wider than 2 m apart
- Before full installation, stick down a single strip and check after 48 hours to ensure the suitability of glue for the surface requiring protection

**Available Accessories:** Wire | Springs | Crimps

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

<b>Unit of Sale: Strip</b> No Minimum Order	<b>1 Strip</b> (150 mm strip)
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24



**BIRD DROPPINGS  
GERM CLEAR™**  
PCRC4011

**Product Info:**

The spray should be used for "dampening down" pigeon and gull droppings before cleaning starts, making it harder to breathe in dust and organisms that grow in the guano, feathers and debris on roosting sites. This product is effective against Pseudomonas Aeruginosa, E.Coli, Staphylococcus Aureus, Enterococcus Hirae and MRSA.



**Unit of Sale: Case**  
No Minimum Order

**1 Case** (6 bottles of 750 ml)



Scan For Info:



25



**DEFENDER®  
FIXING  
SILICONE**  
BIRD0300

**Product Info:**

Low modulus, neutral-cure adhesive specifically designed for fixing Defender Bird Spike bases to almost all surfaces indoors or out. Offers strong initial grab, long-lasting flexibility, UV and temperature resistance for a strong durable hold.

26



**SOUDAL  
SILIRUB2  
SILICONE**  
BIRD0305

**Product Info:**

A neutral-cure silicone that bonds securely to most construction materials. Permanently elastic, UV stable, and weatherproof for a professional, reliable finish.

27



**SOUDAL  
FIXALL  
GREY**  
BIRD0310

**Product Info:**

Hybrid polymer adhesive with excellent adhesion on most surfaces. The grey finish blends with masonry and stone, providing a clean, discreet installation that stands up to all weather conditions.

28



**SOUDAL  
FIXALL  
CRYSTAL**  
BIRD0314

**Product Info:**

100% crystal-clear hybrid adhesive for a seamless, invisible bond. Remains flexible once cured, and includes anti-mould protection for lasting clarity indoors or out.

29



**SOUDAL  
FIRE  
SILICONE**  
BIRD0315

**Product Info:**

This fire silicone Sealant is a neutral cure, fire rated silicone adhesive. It is perfect for attaching bird spikes to very hot surfaces. Grey finish.

**Installation Notes:** Before installation, stick down a single strip and check after 48 hours to ensure the suitability of the glue for the surface. It is the user's responsibility to determine suitability of use.

**Directions for use:** Apply with a caulking gun. Application temperature: +5°C to 35°C. Always read the label before use.

**Unit of Sale: Tube**  
No Minimum Order

1 Tube (285ml | 300 ml | 290 ml)



Silicone Gun required for use:



Scan For Info:



# TECHNICAL SUPPORT

We are here to help you every step of the way

## We are here to help and advise...

Strong technical support is at the heart of what we do. Every product we supply is backed by detailed data, clear guidance and expert help when you need it. We make technical information easy to access, whether you want it emailed, sent by WhatsApp or downloaded from our website.

We can provide technical data sheets for all our products, certificates of conformity for our 316 Marine Grade stainless steel spikes, and full Material Safety Data Sheets for our Defender Fixing Silicone. You will also find a range of installation guides to help you plan and deliver effective bird control. Our general guide covers Defender bird spikes, while specialist systems such as post and wire or the Irritator come with in-depth instructions.

If you prefer personal guidance, our experienced sales team are here to help. They can calculate which spike suits your site, how many metres are needed, and what accessories will make the job smoother. We are also happy to talk through installation challenges or advise when spikes may not be the best option.

Our support goes beyond the technical. We genuinely enjoy working with our customers, looking over site photos together and talking through options. The result is advice that's practical, honest and tailored to your job.

**We combine technical precision with genuine service. Fast, reliable information and guidance you can trust.**

-  Expert advice by phone, email or WhatsApp
-  Product guidance for any bird control situation
-  Clear installation guides and tailored advice
-  Ongoing support that continues after purchase



# INSTALL GUIDE

Installing bird spikes correctly for a lasting install

**Note:** Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue.

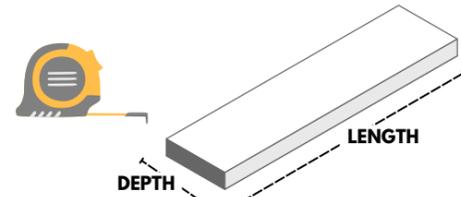
## 1 CLEANING

Clean the area before installation to ensure the surface is free of debris. Dampen droppings to prevent dust from being inhaled and allow to dry. Always wire brush the surface where the base of the spike will be fixed to remove any moss, algae, or lichen; these can absorb water in winter and expand when frozen or dry out in summer, both of which can weaken the adhesive bond.



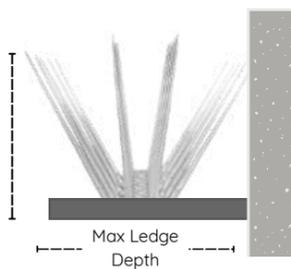
## 2 MEASURE

Carefully measure the depth of the ledge that needs protection. Select the appropriate bird spike for the job by referring to the reference table on the next sheet. Each spike strip measures **333 mm** in length, so three strips will cover one meter.



## 3 LEADING EDGE

Align the bird spike directly with the leading edge of the surface, or allow it to slightly overlap. This placement blocks birds from landing or perching, providing maximum protection.

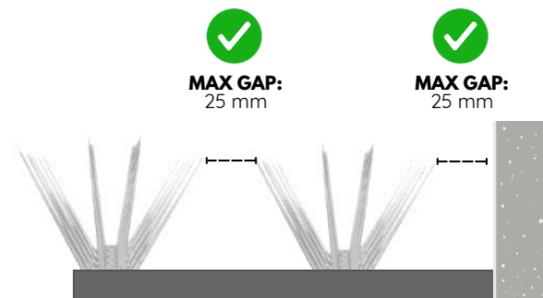


### MAX WIDTH:

For product maximum ledge depth protection guidance, please see the next page for full details.

## 4 WIDER LEDGES

For wider ledges use two or more rows leaving a maximum gap between rows of 25 mm.



## 5 EXTREME PRESSURE

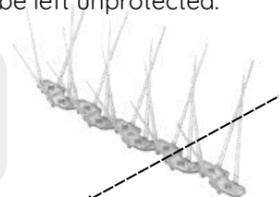
For very heavily infested overnight roosting sites, we recommend our Defender® Extreme pigeon & gull spikes. Overlapping the pins of two or more rows will prove the best protection against these entrenched sites.



## 6 LEADING EDGE

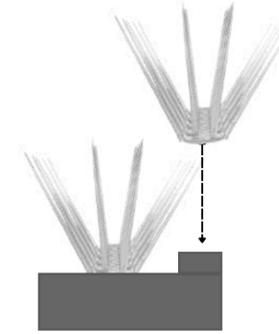
The base of all our standard Defender® Bird Spikes feature snapable grooves, allowing it to be easily made into smaller sections to finish off a row. This can be done by hand and requires no additional tools. Leave no gaps, no area should be left unprotected.

**NO TOOLS:**  
Each Defender product has snapable grooves along the base for a quick, clean finish.



## 6 RAISED SECTIONS

If a ledge, even a narrow ledge, has a raised section such as a lip, wires or cables, install 2 rows of spikes. Fit spikes to the highest part first before applying spikes to the lower sections.



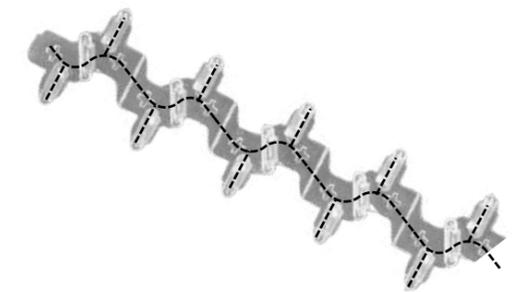
## 7 SILICONE

We would always recommend installing bird spikes with Defender® Fixing Silicone. A caulking gun is required for this (not supplied).

**Note:** Before full installation, always stick down 1 x strip for 48 hours to ensure the suitability of glue on the surface. Not for use on polyethylene, polypropylene or bitumen surfaces.

Run a 10 mm bead of silicone along the base of the spike, over each wire socket and silicone fixing hole, ensuring full coverage of the base. This helps lock the wires into position and maximises the adhesion contact area.

Use more for uneven surfaces. Then press the spike strip firmly onto the surface. Make sure that the silicone oozes through the silicone locking holes.



### GLUE CALCULATIONS:

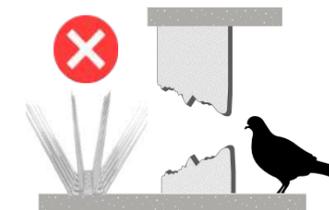
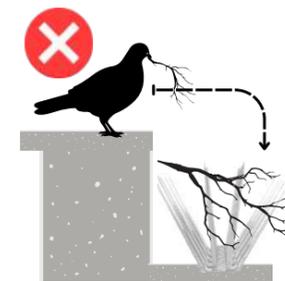


1 x 285 ml Tube of Defender® Fixing Silicone will cover 6 - 8 Metres of Spikes

## 8 IMPORTANT

### Protect Ledges Above

Work from the top down when planning an installation. Always install bird spikes on ledges above, as birds may drop nesting materials onto the spikes below, reducing their effectiveness.



### Cavities & Holes

Defender® spikes will stop birds sitting on a ledge but will not stop them scrambling over the top to get to a cavity or unprotected area behind. Every effort should be made to block access to the hole or cavity behind. Ensure no birds are trapped.

### Check for Damage

If a spike becomes damaged, it can provide a determined pigeon with access back to the ledge. If possible, check them every few months and replace any damaged spikes.

### Follow Ups

For commercial sites or areas with high pressure bird activity, always schedule regular follow up maintenance visits to inspect the spikes and assess any new areas that may require additional proofing.



# REFERENCE TABLE



Product	Suitable For	Max Depth Protection	Material	Low Pressure	Medium Pressure	High Pressure	Extreme Pressure <small>Overnight Roosting</small>
Defender® Narrow Plastic		Up to 75 mm 3 inches	UV Stabilised Polycarbonate				
Defender® Narrow Steel		Up to 100 mm 4 inches	304 Stainless Steel Pins UV Stabilised Polycarbonate Base  Available in 316 Marine Grade Steel				
Defender® Wide Plastic		Up to 175 mm 7 inches	UV Stabilised Polycarbonate				
Defender® Wide Steel		Up to 175 mm 7 inches	304 Stainless Steel Pins UV Stabilised Polycarbonate Base  Available in 316 Marine Grade Steel				
Defender® Extreme Pigeon Extra Wide Steel		Up to 250 mm 10 inches	304 Stainless Steel Pins UV Stabilised Polycarbonate Base  Available in 316 Marine Grade Steel				
Defender® Gull Spike	 	Up to 225 mm 9 inches	304 Stainless Steel Pins UV Stabilised Polycarbonate Base  Available in 316 Marine Grade Steel				
Defender® Extreme Gull	 	Up to 300 mm 12 inches	304 Stainless Steel Pins UV Stabilised Polycarbonate Base  Available in 316 Marine Grade Steel				
Defender Thistle®	  	Up to 100 mm 4 inches	UV Stabilised Polycarbonate				
Defender® Post & Wire Pack	 	Protection: 2 m² Pack 6 m² pack 12 m² pack	304 Stainless Steel Posts UV Stabilised Polycarbonate Base				

Pressure Definitions	
	<p><b>Low Pressure Areas</b></p> <p>These are locations where birds only visit occasionally. Activity is minimal.</p>
	<p><b>Medium Pressure Areas</b></p> <p>These are ledges or surfaces that birds use more frequently throughout the day. While not permanent roosting spots, they are attractive perching locations that birds return to regularly.</p>
	<p><b>High Pressure Areas</b></p> <p>These are sites where the same birds consistently return both during the day and/or at night. Birds are well established in these areas.</p>
	<p><b>Extreme Pressure Areas</b></p> <p>These are entrenched overnight roosting or nesting sites where the infestation is fully established. Such areas are easy to identify due to a significant build-up of droppings on the ledges themselves or on the ground and structures below.</p>





# CERTIFICATE OF QUALITY MATERIAL GUARANTEE



**Polycarbonate  
Material Warranty**



**304 Grade Stainless Steel  
"No-Rust" Warranty**



**316 Grade Stainless Steel  
"No-Rust" Lifetime Warranty**

## Warranty Information

Thank you for purchasing Defender® Bird Spike products. All purchasers of Defender® Bird Spikes are covered under the Defender® Warranty. Defender® Bird Spikes warrants this product against defects in materials or workmanship from the original purchase date on UK installs only.

## Terms and Conditions:

Our warranty promises that all our products will be delivered to you in excellent condition and will remain mechanically effective for many years providing the following conditions are met: All bird spikes will need to be installed in the UK, as per manufacturer's instructions. Any claim for replacement spikes will need to be supported by proof of purchase, a sample of the damaged product and site photographs. The area where the bird spikes were installed may need to be inspected by Defender® Bird Spikes staff. Any claim will be limited to replacement of the defective spikes on a like-for-like basis only. Defender® Bird Spikes will not be liable for any claims for accidental damage or any labour or access charges associated with installation of the original or replacement spikes. Defender® Bird Spikes are not liable for any loss, cost, expense, inconvenience or damage that may result from defective products. Note: Before full installation always stick down 1 x strip for 48 hours to ensure suitability of glue. Only valid for UK installations.

# TERMS & CONDITIONS

## Application and entire agreement

1. These Terms and Conditions will apply to the purchase of the goods detailed in our brochure (Goods) by the buyer (you) from Jones and Son Pest Control Supplies Ltd a company registered in England and Wales under number 3727977 whose registered office is at 4 Sabre Buildings, Sabre Close, Heathfield Ind. Est, Devon, TQ12 6TW (we or us).
2. These Terms and Conditions will be deemed to have been accepted by you when you accept them or the quotation or from the date of any delivery of the Goods (whichever happens earlier) and will constitute the entire agreement between us and you.
3. These Terms and Conditions and the quotation (together, the Contract) apply to the purchase and sale of any Goods between us and you, to the exclusion of any other terms that you try to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
4. A "business day" means any day other than a Saturday, Sunday or bank holiday in England and Wales.
5. The headings in these Terms and Conditions are for convenience only and will not affect their interpretation.
6. Words imparting the singular number include the plural and vice-versa.
7. A reference to one gender includes a reference to the other gender.

## Goods

8. The description of the Goods is set out in our sales documentation, unless expressly changed in our quotation. In accepting the quotation you acknowledge that you have not relied upon any statement, promise or other representations about the Goods by us. Descriptions of the Goods set out in our sales documentation are intended as a guide only.
9. We can make any changes to the specification of the Goods which are required to conform to any applicable safety or other statutory or regulatory requirements.
10. The price (Price) of the Goods is set out in our quotation current at the date of your order or the price set out in our price list published on the date of delivery or such other price as we may agree in writing.
11. If the cost of the Goods to us increases due to any factor beyond our control including, but not limited to, material costs, labour costs, alteration of exchange rates or duties, or changes to delivery rates, we can increase the Price prior to delivery.
12. Any increase in the Price under the clause above will only take place after we have told you about it.
13. You may be entitled to discounts. Any and all discounts will be at our discretion.
14. The Price is exclusive of fees for packaging and transportation / delivery.
15. The Price is exclusive of any applicable VAT and other taxes or levies which are imposed or charged by any competent authority.

## Cancellation and alteration

16. Details of the Goods as described in the clause above (Goods) and set out in our sales documentation are subject to alteration without notice and are not a contractual offer to sell the Goods which is capable of acceptance.
17. The quotation (including any non-standard price negotiated in accordance with the clause on Price (above)) is valid for a period of 30 days only from the date shown in it unless expressly withdrawn by us at an earlier time.
18. Either of us can cancel the order for any reason prior to your acceptance (or rejection) of the quotation. Payment
19. We will invoice you for the Price either:
  - a. on or at any time after delivery of the Goods; or
  - b. where the Goods are to be collected by you or where you wrongfully do not take delivery of the Goods, at any time after we have notified you that the Goods are ready for collection or we have tried to deliver them.
20. We may utilise the services of a third party credit reference agency to assess if we are willing to provide a credit account and the relevant credit limit.
21. You must pay the Price within 30 days of the date of our invoice or otherwise according to any credit terms agreed between us.
22. You must make payment even if delivery has not taken place and / or that the title in the Goods has not passed to you.
23. Time for payment will be of the essence of the Contract between us and you.
24. No payment payable to us shall be deemed to have been received until the company has received cleared funds.
25. All payments must be made in British Pounds unless otherwise agreed in writing between us.
26. Both parties must pay all amounts due under these Terms and Conditions in full without any deduction or withholding except as required by law and neither party is entitled to assert any credit, set-off or counterclaim against the other in order to justify withholding payment of any such amount in whole or in part.

## Delivery

27. We will arrange for the delivery of the Goods to the address specified in the quotation, or to another location we agree in writing.
28. If you do not specify a delivery address or if we both agree, you must collect the Goods from our premises.
29. Subject to the specific terms of any special delivery service, delivery can take place at any time of the day and must be accepted at any time between 8 am to 8 pm.
30. If you do not take delivery of the Goods we may, at our discretion and without prejudice to any other rights:
  - a. store or arrange for the storage of the Goods and will charge you for all associated costs and expenses including, but not limited to, transportation, storage and insurance; and / or
  - b. make arrangements for the redelivery of the Goods and will charge you for the costs of such redelivery; and/or
31. If redelivery is not possible as set out above, you must collect the Goods from our premises and will be notified of this. We can charge you for all associated costs including, but not limited to, storage and insurance.
32. Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. We will not be liable for any delay in delivery of the Goods that is caused by a circumstance beyond our control or your failure to provide us with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.
33. We can deliver the Goods by instalments, which will be invoiced and paid for separately. Each instalment is a separate contract. Any delay in delivery or defect in an instalment will not entitle you to cancel any other instalment.

## Inspection and acceptance of Goods

34. You shall provide at the delivery point and at its expense adequate and appropriate equipment and manual labour for unloading the goods from the carrier.
35. You must inspect the Goods on delivery or collection.
36. If you identify any damages or shortages, you must inform us in writing within 7 days of delivery, providing details.
37. Other than by agreement, we will only accept returned Goods if we are satisfied that those Goods are defective and if required, have carried out an inspection.
38. Subject to your compliance with this clause and/or our agreement, you may return the Goods and we will, as appropriate, repair, or replace, or refund the Goods or part of them.
39. We will be under no liability or further obligation in relation to the Goods if:
  - a. you fail to provide notice as set above; and/or
  - b. you make any further use of such Goods after giving notice under the clause above relating to damages and shortages; and/or
  - c. the defect arises because you did not follow our oral or written instructions about the storage, commissioning, installation, use and maintenance of the Goods; and/or
  - d. the defect arises from normal wear and tear of the Goods; and/or
  - e. the defect arises from misuse or alteration of the Goods, negligence, wilful damage or any other act by you, your employees or agents or any third parties.
40. You bear the risk and cost of returning the Goods.
41. Acceptance of the Goods will be deemed to be upon inspection of them by you and in any event within 7 days after delivery.

## Risk and title

42. The risk in the Goods will pass to you on completion of delivery.
43. Title to the Goods will not pass to you until we have received payment in full (in cash or cleared funds) for: (a) the Goods and/or (b) any other goods or services that we have supplied to you in respect of which payment has become due.
44. Until title to the Goods has passed to you, you must (a) hold the Goods on a fiduciary basis as our bailee; and/or (b) store the goods separately and not remove, deface or obscure any identifying mark or packaging on or relating to the Goods; and/or (c) keep the Goods in satisfactory condition and keep them insured against all risks for their full price from the date of delivery.
45. As long as the Goods have not been resold, or irreversibly incorporated into another product, and without limiting any other right or remedy we may have, we can at any time ask you to deliver up the Goods and, if you fail to do so promptly, enter any of your premises or of any third party where the Goods are stored in order to recover them.

## Termination

46. We can terminate the sale of Goods under the Contract where:
  - a. you commit a material breach of your obligations under these Terms and Conditions;
  - b. you are or become or, in our reasonable opinion, are about to become the subject of a bankruptcy order or take advantage of any other statutory provision for the relief of insolvent debtors;
  - c. you enter into a voluntary arrangement under Part 1 of the Insolvency Act 1986, or any other scheme or arrangement is made with your creditors; or
  - d. you convene any meeting of your creditors, enter into voluntary or compulsory liquidation, have a receiver, manager, administrator or administrative receiver appointed in respect of your assets or undertakings or any part thereof, any documents are filed with the court for the appointment of an administrator, notice of intention to appoint an administrator is given by you or any of your directors or by a qualifying floating charge holder (as defined in para. 14 of Schedule B1 of the Insolvency Act 1986), a resolution is passed or petition presented to any court for the winding up of your affairs or for the granting of an administration order, or any proceedings are commenced relating to your insolvency or possible insolvency.

## Limitation of liability

47. Our liability under the Contract, and in breach of statutory duty, and in tort, misrepresentation or otherwise will be limited to this clause.
48. Subject to the clauses above on Inspection and Acceptance and Risk and Title, all warranties, conditions or other terms implied by statute or common law (save for those implied by Section 12 of the Sale of Goods Act 1979) are excluded to the fullest extent permitted by law.
49. If we do not deliver the Goods, our liability is limited, subject to the clause below, to the costs and expenses incurred by you in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods.
50. Our total liability will not, in any circumstances, exceed the total amount of the Price payable by you.
51. We will not be liable (whether caused by our employees, agents or otherwise) in connection with the Goods, for:
  - a. any indirect, special or consequential loss, damage, costs, or expenses; and/or
  - b. any loss of profits; loss of anticipated profits; loss of business; loss of data; loss of reputation or goodwill; business interruption; or, other third party claims; and/or
  - c. any failure to perform any of our obligations if such delay or failure is due to any cause beyond our reasonable control; and/or
  - d. any losses caused directly or indirectly by any failure or breach by you in relation to your obligations; and/or
  - e. any loss relating to the choice of the Goods and how they will meet your purpose or the use by you of the Goods supplied.
52. The exclusions of liability contained within this clause will not exclude or limit our liability for death or personal injury caused by our negligence; or for any matter for which it would be illegal for us to exclude or limit our liability; and for fraud or fraudulent misrepresentation.

## Communications

53. All notices under these Terms and Conditions must be in writing and signed by, or on behalf of, the party giving notice (or a duly authorised officer of that party).
54. Notices will be deemed to have been duly given:
  - a. when delivered, if delivered by courier or other messenger (including registered mail) during the normal business hours of the recipient;
  - b. when sent, if transmitted by fax or email and a successful transmission report or return receipt is generated;
  - c. on the fifth business day following mailing, if mailed by national ordinary mail; or
  - d. on the tenth business day following mailing, if mailed by airmail.
55. All notices under these Terms and Conditions must be addressed to the most recent address, email address or fax number notified to the other party.

## Data protection

56. When providing the Goods to the Buyer, the Seller may gain access to and/or acquire the ability to transfer, store or process personal data of employees of the Buyer.
57. The parties agree that where such processing of personal data takes place, the Buyer shall be 'data controller' and the Seller shall be the 'data processor' as defined in the General Data Protection Regulation (GDPR) as may be amended, extended and/or re-enacted from time to time.
58. For the avoidance of doubt, 'Personal Data', 'Processing', 'Data Controller', 'Data Processor' and 'Data Subject' shall have the same meaning as in the GDPR.
59. The Seller shall only Process Personal Data to the extent reasonably required to enable it to provide the Goods as mentioned in these terms and conditions or as requested by and agreed with the Buyer, shall not retain any Personal Data longer than necessary for the Processing and refrain from Processing any Personal Data for its own or for any third party's purposes.
60. The Seller shall not disclose Personal Data to any third parties other than employees, directors, agents, subcontractors or advisors on a strict "need-to-know" basis and only under the same (or more extensive) conditions as set out in these terms and conditions or to the extent required by applicable legislation and/or regulations.
61. The Seller shall implement and maintain technical and organisational security measures as are required to protect Personal Data Processed by the Seller on behalf of the Buyer. Further information about the Seller's approach to data protection are specified in its Data Protection Policy, which can be found on our website or on request. For any enquiries or complaints regarding data privacy, you can contact our Data Protection Officer at the following e-mail address: kuslyj@jonesandson.co.uk. Circumstances beyond the control of either party
62. Neither party shall be liable for any failure or delay in performing their obligations where such failure or delay results from any cause that is beyond the reasonable control of that party. Such causes include, but are not limited to: power failure, internet service provider failure, industrial action, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts of war, governmental action or any other event that is beyond the control of the party in question.

## No Waiver

63. No waiver by us of any breach of these Terms and Conditions by you shall be considered as a waiver of any subsequent breach of the same or any other provision.
64. If one or more of these Terms and Conditions is found to be unlawful, invalid or otherwise unenforceable, that / those provisions shall be deemed severed from the remainder of these Terms and Conditions (which will remain valid and enforceable).
65. This Agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including non-contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts.